

Solutions summary

The new collaborative workforce

- All-inclusive cloud communications solution with HD voice, video, messaging, conferencing, and fax capabilities
- Team workspace with fully featured messaging, collaboration, file sharing, and task management, integrated with RingCentral Office
- Fully mobile user experience across any device, including Android™, iOS®/Apple Watch® app

Global communications that scale

- Ability to add global geographies to existing account with the click of a button through Global Office™ solution
- Single, easy-to-use, centralized interface for managing all offices and users
- Flexibility to scale up or down with business demands

The power of an open platform

- Ability to embed communication functionality into workflow applications for increased productivity
- Integrations with leading business applications, including Salesforce®, Google, Box, Okta, Microsoft Office 365™, Oracle, and Zendesk®
- Customization and design of systems, by customers, with RingCentral Connect Platform™

Personalized customer engagement

- Omnichannel interaction via voice, chat, messaging, and email through RingCentral Contact Center
- Skills-based routing, advanced IVR, and real-time analytics
- Easy integration with popular CRM applications

Technical details

- Carrier-grade reliability with enterprise-grade quality of service (QoS)
- Open cloud computing platform with unlimited scalability
- Powered by the Global Connect Network, a unique service delivery architecture that is scalable, secure, and ensures high-quality service across geographies
- Industry-leading security systems and processes with quarterly audits
- Multiple state-of-the-art data centers located in the US, Europe, and Singapore
- CloudConnect service that allows enterprises to connect directly to the RingCentral cloud
- TRUSTe certified
- Operates in accordance with HIPAA

Gartner

A UCaaS Magic Quadrant Leader



Forbes 2017 America's Most Trustworthy Companies



TMC 2017 Unified Communications Product of the Year Award



2017 Frost & Sullivan Company of the Year



2016 TMC Internet Telephony Product of the Year Award
RingCentral Office recognized as exceptional VoIP product

500

Technology **Fast 500**
2016 NORTH AMERICA
Deloitte.

Deloitte Technology Fast 500™ RingCentral recognized as one of the fastest growing technology companies in North America



Total Cost of Ownership study illustrates a 182% ROI for enterprises